



GARISSA UNIVERSITY

UNIVERSITY EXAMINATION **2017/2018** ACADEMIC YEAR **THREE**
SECOND SEMESTER EXAMINATION

SCHOOL OF BUSINESS AND ECONOMIC

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

COURSE CODE: BBM 366

COURSE TITLE: PUBLIC SECTOR MANAGEMENT

EXAMINATION DURATION: 3 HOURS

DATE: 11/04/18

TIME: 2.00-5.00 PM

INSTRUCTION TO CANDIDATES

- The examination has **SIX (6)** questions
- Question **ONE (1)** is **COMPULSORY**
- Choose any other **THREE (3)** questions from the remaining **FIVE (5)** questions
- Use sketch diagrams to illustrate your answer whenever necessary
- Do not carry mobile phones or any other written materials in examination room
- Do not write on this paper

This paper consists of **TWO (2)** printed pages

please turn over



QUESTION ONE (COMPULSORY)

- (a) Define public sector reform with reference to Kenya [4 marks]
- (b) Describe the principle of **PODSCORB** in public administration [5 marks]
- (c) Explain what is ecology of public in public sector administration [3 marks]
- (d) Describe how public administration sector implement government policies [5 marks]
- (e) Outline the roles and responsibilities of chief executive officer in public administration 5marks
- (f) Briefly explain what is public administration [3 marks]

QUESTION TWO

- (a) Discuss problems in formulating policies in public sector [7 marks]
- (b) With relevant examples explain the process of policy formulation [8 marks]

QUESTION THREE

- (a) Discuss the organization of public administration (use illustrations) in public sector [6 marks]
- (b) Highlight and explain various types of organization structure [9 marks]

QUESTION FOUR

- (a) Explain decision making processes in public administration processes [7 marks]
- (b) Ethics and values are important aspects in any organization, outline various ethics and values to be observe by the employees and employer [8 marks]

QUESTION FIVE

- (a) Write short notes on
 - i. Bipartite agreements [2 marks]
 - ii. Tripartite agreements [2 marks]
 - iii. Industrial disputes [2 marks]
- (b) Explain what causes industrial disputes and ways of avoiding it [9 marks]

QUESTION SIX

- (a) Define bureaucracy and explain its characteristics [6 marks]
- (b) Nepotism, tribalism and corruption are main challenges facing public sector management what measures is the government putting in place to curb those diseases. [9 marks]

