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**GARISSA UNIVERSITY**

**UNIVERSITY EXAMINATION 2018/2019 ACADEMIC YEAR TWO**

**SECOND SEMESTER EXAMINATION**

**SCHOOL OF INFORMATION SCIENCE AND TECHNOLOGY**

**FOR THE DEGREE OF BACHELOR OF INFORMATION SCIENCE**

**COURSE CODE: INS 208**

**COURSE TITLE: KNOWLEDGE MANAGEMENT**

**EXAMINATION DURATION: 2 HOURS**

**DATE: 10/02/2020 TIME: 09.00-11.00 AM**

**INSTRUCTION TO CANDIDATES**

* **The examination has FIVE (5) questions**
* **Question ONE (1) is COMPULSORY**
* **Choose any other TWO (2) questions from the remaining FOUR (4) questions**
* **Use sketch diagrams to illustrate your answer whenever necessary**
* **Do not carry mobile phones or any other written materials in examination room**
* **Do not write on this paper**

**This paper consists of TWO (2) printed pages *please turn over***

**QUESTION ONE (COMPULSORY)**

1. What do you understand by the term knowledge management **[1 mark]**
2. Using examples discuss the significance of knowledge management in information institution **[12 marks]**
3. Discuss the basic types of knowledge giving examples of each **[9 marks]**
4. Using illustrations explain the life cycle of knowledge **[8 marks]**

**QUESTION TWO**

1. Explain the disciplines that relate with knowledge management **[4 marks]**
2. Explain the steps to implementation of knowledge management programme in a learning institution **[16 marks]**

**QUESTION THREE**

1. Using a well illustrated diagram discuss the knowledge conversion process **[12 marks]**
2. Discuss four barriers to knowledge management initiative in organization **[8 marks]**

**QUESTION FOUR**

1. What do you understand by the term Meta data Knowledge **[2 marks]**
2. Explain any six aspects of Meta knowledge in organizations **[12 marks]**
3. Discuss the essential aspects of knowledge management **[6 marks]**

**QUESTION FIVE**

1. Discuss the role of Information Technology (IT ) in knowledge management **[10 marks]**
2. Discuss the future challenges of knowledge management as a discipline **[10 marks]**