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**GARISSA UNIVERSITY**

**UNIVERSITY EXAMINATION 2020/2021 ACADEMIC YEAR FOUR**

**SECOND SEMESTER EXAMINATION**

**SCHOOL OF EDUCATION, ARTS AND SOCIAL SCIENCES**

**FOR THE DEGREE OF BACHELOR OF EDUCATION (ARTS)**

**COURSE CODE: EPE 414**

**COURSE TITLE: MANAGEMENT**

**EXAMINATION DURATION: 2 HOURS**

**DATE: 08/10/2021 TIME: 09.00-11.00 AM**

**INSTRUCTION TO CANDIDATES**

* **The examination has FIVE (5) questions**
* **Question ONE (1) is COMPULSORY**
* **Choose any other TWO (2) questions from the remaining FOUR (4) questions**
* **Use sketch diagrams to illustrate your answer whenever necessary**
* **Do not carry mobile phones or any other written materials in examination room**
* **Do not write on this paper**

**This paper consists of TWO (2) printed pages *please turn over***

**QUESTION ONE (COMPULSORY)**

1. Define what is management (5 MARKS)
2. Explains five different types of monitoring in learning institution (5 MARKS)
3. Discuss five benefits of informational technology (5 MARKS)

## Discuss five roles of management (5 MARKS)

1. Explain five objectives of financial management (5 MARKS)
2. Explain five benefits of human resource development (5 MARKS)

**QUESTION TWO**

1. Explain five courses of conflicts in learning institution (10 MARKS)
2. Explain five advantages of management information system (10 MARKS)

**QUESTION THREE**

1. Discuss five function of team management in an organization (10 MARKS)
2. Explain five procedures to be used to solve conflict in learning institution (10 MARKS)

**QUESTION FOUR**

1. Explain the difference between monitoring and evaluation (10 MARKS)
2. Explain five components of management (10 MARKS)

**QUESTION FIVE**

Explain five component management of information system (20 MARKS)