**SCHOOL OF BUSINESS AND ECONOMICS**

**FOR THE DEGREE OF BUSINESS MANAGEMENT**

**COUSE CODE: BBM 226**

**COURSE TITLE: MANAGEMENT INFORMATION SYSTEM**

**INSTRUCTIONS TO CANDIDATES**

* The examination has **FIVE (5**) questions
* Question **ONE (1)** is **COMPULSORY**
* Choose any other **TWO (2)** questions from the remaining **FOUR (4) QUESTIONS**
* Do not carry mobile phones or any other written materials in examination room
* Do not write on this paper

**QUESTION ONE**

1. Discuss five the advantages of planning for information system in organization.(10marks)
2. Your organization intends to recruit an information communication technology (ICT) manager. Propose five expected roles and responsibilities of ICT manager. (10marks)
3. Explain fivebenefits of information retrieval systems in organization. (10marks)

**QUESTION TWO**

1. Highlight factors that are likely to affect the effective implementation of a management information system. (10marks)
2. Explain five reasons why staff are likely to resist the introduction of a new information system in the organization. (10marks)

**QUESTION THREE**

1. Discuss the components of management information system. (10Marks)
2. Explain th**e** importance of effective information storage in organization. (10marks)

**QUESTION FOUR**

1. Identify FIVE common issues in information technology planning. (10marks)
2. Explain causes of information management system failure in organisation. (10marks)

**QUESTION FIVE**

1. Explain the stages involved in data processing. (10marks)
2. Explain possible reasons for use of internet by the organisations. (10marks)